

## Free Half Hour Meeting – What to Expect at Farnfields

Our free half hour meetings offer you a chance to discuss your query in more detail with one of our team. At Farnfields, we understand that the first meeting can seem daunting. This guide provides you with more information about what will happen when you call us and how the meeting will work.

### Contact Us

- To make an enquiry or book an appointment, you can call or fill in our enquiry form. We can meet you in whichever of our offices is most convenient for you. When you call, one of our friendly assistants will talk to you to ensure we can help you and book an appointment with one of our experienced team who can give you some general advice on the options available to you.

- Shaftesbury - 01747 854244
- Sturminster Newton - 01258 474270
- Gillingham - 01747 825432
- Warminster - 01985 214661

### What to Bring

- You might have several questions you want to ask us. It is best to write these down before you come to the meeting to make sure you leave with peace of mind.

- If there is any paperwork relating to your enquiry, please bring this with you. Our solicitors will be able to look through this in the meeting.
- We understand that your enquiry might be because you are going through a stressful time. If having a friend or relative with you in the meeting would be useful to you, you are welcome to bring someone with you.

### The Meeting

- We will listen carefully to you, clarify what you're trying to achieve, and then explain if and how we can help.

- If relevant, we will signpost you to organisations and people who might be able to provide you with additional support.
- We will discuss likely fees and timescales for the options you have so you always know what to expect.

### Afterwards

- If you decide to instruct us or any circumstances we discussed in the meeting change, please get in touch. We will then be able to talk to you in more detail about what we need from you to take matters forward.